



Management Methods, Inc.

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Consulting Services For CEO's, Executive VP's and Management Personnel

What to do about ISO? ISO 9001 is the "ticket to the game" today. When the CEO gets tired of fooling around with "Quality Programs" and is ready for results our Consultants will show you how to **get the most benefit from implementing an ISO or TS** based quality management system by making Quality "The Way We Do the Work."

What about Environmental Management? ISO 14001 and RC 14001 are internationally recognized standards for Environmental Management. Our experienced professional engineers will show you how to implement a common sense EMS that meets your company's specific needs without cumbersome bureaucracy. **Identifying and minimizing your environmental impacts** is the key; as well as taking a proactive approach to preventing issues and insuring compliance.

Cost Control or High Prices? Cost reductions go directly to the "Bottom Line." The low cost, high quality producers have a **competitive advantage**. By directing your efforts to identify and eliminate waste using appropriate management tools. Our consultants will show you how to get immediate results. We will focus on the **six categories of waste** in any organization and provide you with ways to eliminate the waste.

Managing the Quality System is made easier by the **ISO-9001/TS16949/AS 9100** quality management standards. Building on your corporate culture and organization is the key to success. The ISO model has proven successful through real cost savings. Our consultants are trained, certified, and experienced in showing companies how to implement appropriate ISO system for Quality **without creating a "bureaucratic nightmare"**! We will guide you through the process while developing your internal resources.

How to Have the Best Customer Service in Your Industry. In today's high-tech world there must be a "high-touch" approach to Customer Service if you want to retain customers and gain market share. When you're ready for a common sense approach to Customer Service, we'll show you how to have the best customer in your industry and how to **measure customer satisfaction**.

Establishing a Continual Improvement Process. To succeed in the 21st century, companies must be focused on **continual improvement**. ISO-9001, TS-16949 and AS-9100 require evidence of continual improvement. It's a never ending journey that seems impossible to many CEOs. We will show you how to simplify the process through a systematic approach and document results.

Planning is critical in today's world. We will work with your senior management team to develop a plan **using our "strategy to results" format** that has worked for scores of organizations. From identifying strategy to implementing operational plans with specific targets and objectives, the process works.

Producing Product with Predictable Uniformity is a challenge for manufacturers. Using **simple statistical methods that yield results**; we will show you how to quantify and reduce variation in your products.

Creating Successful Managers from the Technical Staff is an obstacle faced by most companies in the high-tech workplace of today. Identifying the **barriers to success** and implementing a process to overcome those barriers is your cost effective way to success.

Reducing Time Pressure by **Getting More Done in Less Time** is the impossible task of today. We will show you simple, yet effective ways to establish priorities and improve time utilization within your company.

Fairly compensating productive employees is a challenge today. We will design and guide the implementation of a simple system around your business needs that will reward productive employees for their contribution.